

## Privacy Policy

**Last updated:** 1/20/26

At **Do Over Dog Training**, we respect your privacy and are committed to protecting the personal information you share with us through our website.

### Information We Collect

We may collect personal information that you voluntarily provide, including but not limited to:

- Name
- Email address
- Phone number
- Dog information (name, age, training history)
- Registration details for classes, workshops, events, or trials
- Payment-related information (processed securely by third-party providers)

We may also automatically collect limited technical information such as:

- IP address
- Browser type
- Pages visited
- Date and time of visits

This information helps us understand how visitors use our website and improve our services.

### How We Use Your Information

We use the information collected to:

- Process registrations and payments
- Communicate about classes, events, workshops, and trials
- Respond to inquiries and provide customer support
- Send important updates related to your registrations
- Improve our website, services, and user experience

We do **not** sell, rent, or trade your personal information.

## **Payments**

All payments made through our website are processed by trusted third-party payment processors. We do not store or have access to your full credit card information. Please review the privacy policies of those payment providers for additional details.

## **Cookies**

Our website may use cookies or similar technologies to enhance user experience and gather basic analytics. You may disable cookies through your browser settings, though some site features may not function properly.

## **Third-Party Links**

Our website may contain links to third-party websites (such as trial organizations, registration platforms, or social media). We are not responsible for the privacy practices or content of those websites.

## **Data Security**

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of data transmission over the internet is 100% secure.

## **Your Choices**

You may:

- Request access to the personal information we have about you
- Ask us to update or correct your information
- Request that we delete your personal information, subject to legal or operational requirements

To make a request, please contact us using the information below.

## **Children's Privacy**

Our website and services are not directed to children under the age of 13. We do not knowingly collect personal information from children.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

### **Contact Us**

If you have questions about this Privacy Policy or how your information is handled, please contact:

#### **Do Over Dog Training**

Email: [info@dooverdogtraining.com](mailto:info@dooverdogtraining.com)

Location: Alden, NY